



# Highveld Mall

Part of the Resilient Property Group  
Witbank (South Africa)

Highveld Mall is a premier shopping center situated in the city of Witbank in the Mpumalanga Province of South Africa. Located just off the N4 Highway, Highveld Mall offers a comprehensive shopping destination with its over 150 stores that cater to the needs of shoppers as far afield as Middelburg, Belfast, Ogies, Kriel and Swaziland. The mall attracts over seven million shoppers per year and employs over 2,000 people.

Highveld Mall links to the Ridge Casino and Entertainment complex, which also includes two hotels. Together they create an 85,000sqm shopping and entertainment powerhouse.

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**HIGHVELD  
MALL**  
THE MALL WITH MORE



## Project Details

Installation Date	October 2012
Operated by	Park with Spark
Parking Spaces (total)	466
Entrance Columns	5
Exit Columns	5
Automatic Payment Machines	5
System Application	APM Standard V3
Data Carriers	Barcode ticket, keycard

Highveld Mall was looking for a comprehensive parking solution for their existing underground parking area as well as for their new parking area, which was built as part of the mall expansion in 2012. Furthermore, the customer had a specific requirement to have a robust parking system and was attracted to the design and feel of the SKIDATA equipment. Resilient sees itself as a market innovator in the retail property sector in South Africa and saw SKIDATA as the ideal opportunity to introduce new parking technology into the South African market.

The introduction of a paid parking solution to Highveld Mall was unique in that it was the first center in Witbank to cater for paid parking. The owners of Highveld Mall therefore wanted a reliable system tailored to the needs of a new paying client base while at the same time meeting the operational demands of the center.

As this was an active construction site, SKIDATA was required to do the installation whilst construction was continuing. Deadlines were very tight in terms of meeting the opening date for the center. But SKIDATA was able to complete it on time allowing for the parking management staff to be trained and thorough testing to be completed prior to the center opening.

Given that this was the first paid parking environment in Witbank, no technical or operational malfunctions were experienced on the opening date. The equipment has been fully functional since October 2012 without any technical problems. Customers as well as center management have commented favorably on the equipment and the ease of use thereof.